



Choice Collision Center Highlights Dent and Scratch Repair Process

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Choice Collision Center has updated its online dent and scratch repair resource with a three-path framework designed to help consumers distinguish among paintless dent repair, conventional body repair, and automotive refinishing before reviewing repair options for exterior vehicle damage.

The newly published framework gives vehicle owners a more concise way to understand why dents and scratches with a similar outward appearance can involve different repair methods. It focuses on three factors that commonly distinguish those methods: whether the existing finish can be retained, whether the panel requires conventional repair, and whether damage to the painted surface makes refinishing part of the process.

Choice Collision Center developed the three-path format as consumer information rather than an industry standard or diagnostic system. It is intended to explain commonly encountered repair terminology while leaving the actual repair decision to evaluation of the affected vehicle.

Paintless dent repair, commonly known as PDR, is the first path covered by the resource. The process may be considered when a dent can be addressed while retaining the existing painted finish.

The suitability of PDR can depend on characteristics including the location and shape of the dent, access to the affected area, panel material, and condition of the paint. Damage involving a compromised finish or other panel conditions may require a different repair approach.

Conventional body repair represents the second path. Vehicle exterior components can incorporate steel, aluminum, plastics, composites, and other materials, and the construction and condition of the affected component are relevant when determining applicable repair procedures.

This distinction allows the resource to separate damage potentially suited to a paintless approach from conditions involving other panel-repair methods without suggesting that the visible size of a dent determines the repair.

Automotive refinishing is the third path. Refinishing may become part of the process when a dent, scratch, or related exterior damage affects the vehicle's painted finish.

Color identification is one consideration when refinishing is required. PPG Refinish's PD-0631: Identify Color Formula provides an independent industry example of this process. The procedure addresses identifying an OEM color code, checking for previous refinishing, reviewing available color variants, and verifying a blendable color match.

The complete procedure is available directly through PPG Refinish ? PD-0631: Identify Color Formula.

Choice Collision Center uses computerized color-matching resources as part of applicable refinishing work. These resources can assist technicians in reviewing potential color formulas and variants associated with an existing vehicle finish. Color verification remains a separate part of the refinishing process rather than being determined by computerized information alone.

PPG is referenced as an independent source of technical refinishing information. It is not presented as an author, sponsor, affiliate, or endorser of Choice Collision Center's consumer resource.

The updated framework also addresses the limits of what can be determined from exterior appearance. A visible dent or scratch identifies an affected area but does not, on its own, establish the complete repair scope. Evaluation of the component, material, finish, accessibility, and other relevant conditions determines which repair approach applies.

The practical distinction for consumers is that the terms paintless dent repair, conventional body repair, and refinishing describe different approaches rather than interchangeable names for the same service. Organizing those terms into one resource provides vehicle owners with context for understanding repair information they may encounter after parking incidents, minor collisions, road debris, or other exterior damage.

The three-path framework is available directly through Choice Collision Center's dent and scratch repair resource. Company information and updates are also available through Choice Collision Center on Facebook.

About Choice Collision Center

Choice Collision Center operates collision repair facilities in Rhode Island and Massachusetts, including a location in Fall River. The company provides collision repair, auto body repair, dent and scratch repair, paint refinishing, and related vehicle restoration services.

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For more information about Choice Collision Center, contact the company here: Choice Collision Center (Fall River) Steve Melo (401) 245-0213 information@choicecollisioncenters.com 645 Brayton Ave, Fall River, MA 02721

Choice Collision Center

Choice Collision Centers provides trusted collision repair in Fall River, MA. OEM-certified repairs, expert paint refinishing, genuine parts, and advanced equipment deliver safe, factory-quality results with transparent service and insurance support.

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